Bus Basics

Taking public transportation means staying safe, being respectful, and sharing space. It is important to treat your fellow riders, bus operators, and the bus with respect. Your safety is very important to us. Follow all safety messages on board the bus.

Rules of the Ride – PLEASE READ

• All times in this bus book are estimated times of arrival. Schedules may vary due to traffic patterns, weather, closures, etc. Please arrive at the bus stop at least 10 minutes early.
• When at the bus stop, wait for the bus on the sidewalk – NEVER stand in the street.
• Signal for the bus by waving your hand as it approaches your bus stop.
• Have your TAP card or cash ready before you board the bus. Note: Please have the exact cash fare, our bus operators do not give change. Also, our fare boxes do not accept pennies (see page 10 for more fare information).
• Only service animals, accompanied by their trainer or designated person with disabilities, are allowed on board.
• Priority seating at the front of the bus is reserved for seniors and persons with disabilities. If requested, please give this seat to the elderly or persons with disabilities.
• Large foldable items, such as strollers, carts, folding bikes, and scooters, must be folded before you board the bus. Please keep them out of the aisles and hold them securely on your lap, in front of you, or under the seat. Un-foldable scooters are not allowed on the bus.
• Full-sized bicycles and battery powered bicycles must be placed on the bike rack, if it is safe to do so.
• Hoverboards are not allowed on the bus.
• Gas-powered vehicles are not allowed on the bus or in the bike racks.
• To protect your safety and prevent slips, trips, and falls, any food or drink brought onto the bus must be in covered containers with spill-proof lids. Beverage containers with any liquid must have screw-on lids. Filled beverage containers without a sealed and secure lid are not allowed on board the bus. (Examples of prohibited containers include disposable coffee cups and drinks from fast food restaurants.)
• Stow extra items under your seat, in front of you or on the rack overhead when available.
• Wait until the bus comes to a complete stop before exiting, watch your step and use handrails when exiting, and please use the rear door to exit.
• Take everything off the bus that you carried on, including newspapers and trash. Double check your seating area before exiting to ensure that you don’t leave personal belongings.

On-Board Behavior

• Always treat your bus operator, fellow passengers and Foothill Transit property respectfully.
• Eating, drinking, littering, smoking or use of simulated smoking devices is not allowed while on the bus. Beverage and food containers without a sealed and secure lid are not allowed on board the bus.
• Avoid excessive noisemaking or unnecessary conversation with the bus operator, as it’s distracting to the bus operator and your fellow riders. Use headphones when listening to music and please wait to make a cell phone call until you’ve exited the bus.
• Rowdy, disruptive, threatening or unlawful behavior will not be tolerated.
• Foothill Transit reserves the right to expel and/or exclude customers from service for unsafe or abusive behavior.

IMPORTANT
Plain clothed law enforcement and/or security officers may be on board. Security cameras may be in operation.
Foothill Transit does not tolerate threatening or intimidating behavior against customers, bus operators, or customer service representatives; we will contact law enforcement for assistance if this behavior is displayed. If you see anything suspicious, report it to your bus operator immediately. Remember, if you see something, say something.

Holiday Schedules and Transit Store Hours

During these holidays, Lines 178, 185, 187, 188, 190, 194, 195, 197, 269, 270, 272, 274, 280, 281, 282, 284, 285, 286, 289, 291, 480, 482, 486, 488, 492, and the Silver Streak will run on their weekend or Sunday schedules. No other lines will be running.
Foothill Transit runs regular service on the following holidays: Martin Luther King Jr. Day, Columbus Day, and Veterans Day.
Our Transit Stores will have varying hours for each holiday. Sign up for Rider Alerts to receive our detailed holiday information via email or text at foothilltransit.org/rideralerts.