

# Updates

**Effective October 22, 2017**

## **Thank you for choosing Foothill Transit!**

We're pleased to be able to provide you with a high quality, award-winning and environmentally sound public transportation alternative for your commuting needs. Did you know that by choosing public transportation over your car, you are improving the quality of life of all Southern Californians? It's true. Each person on one of our buses is one less car on the road, which means safer streets and cleaner air, especially since 100% of our fleet is now running on compressed natural gas or electricity.

**Everyone at Foothill Transit is committed to providing you with a safe, reliable and enjoyable commute.** With 370 buses running on 39 lines around the San Gabriel and Pomona Valleys, and Los Angeles, Foothill Transit offers you flexibility that fits your travel needs. Just ask the over 14 million people who choose Foothill Transit every year.

The fall 2017 Bus Book celebrates our 28<sup>th</sup> year of serving the transit needs of the San Gabriel and Pomona Valleys. If you are new to public transportation and Foothill Transit, welcome aboard! If you need a little personal help, please call us at **1-800-RIDE-INFO (743-3463)**, Monday through Friday from 7 a.m. to 9 p.m., Saturday from 10 a.m. to 8 p.m., and Sunday from 11 a.m. to 6 p.m. One of our friendly Customer Service Representatives will be happy to help you map out your travel itinerary and help get you on board.

Everything in this Bus Book, including the latest news about our service, can be found at **foothilltransit.org**. While you're there, sign up for Rider Alerts, and we'll send you customized updates to your e-mail inbox or by text. We're social, too! Find us on Facebook (**/foothilltransit**), Twitter, and Instagram (**@foothilltransit**). Stop by and chat with us, we don't bite!

Thank you for riding Foothill Transit! We know you have a lot of choices when it comes to getting around Los Angeles County. We're happy and honored to be a part of your day.

## What's New?

**It might be easier to list what isn't new.** There are so many changes in this Bus Book, none of which we could make without your feedback. Thanks for taking the time to tell us what works, what doesn't, and what we can do better.

**Fares** – The fares and pass prices have all changed, but what's really different is that if you use your TAP card to pay your fare, it's cheaper. Also we've introduced Foothill Transit's first ever Day Pass. You may buy these on board the bus.

**Adjusted lines** – Following extensive outreach and customer feedback, we're launching a major service adjustment with this Bus Book. Lines with schedule and/or route changes include 185, 187, 194, 270, 284, 291, 292, 480, 482, 488, 493, 495, 498, 690, and 851. In some cases we added service to meet higher demand, in others we removed service or rerouted to better serve transfer points.

**Canceled lines** – Canceling a line is never an easy or lightly made decision and we never move forward on removing a line without your feedback. The following lines have been removed from service due to duplicate service availability on other lines or because they travel outside our core service area: 481, 494, and 855. Line 481 customers are encouraged to look into the LA Metro bus (20, 720) and rail lines (Purple and Red) that serve the Wilshire corridor. Line 494 customers may use Lines 690 and 270 as alternates to El Monte Station. Line 855 customers will be served by the rerouted Line 292.