

# Bus Basics

Taking public transportation means staying safe, being respectful and sharing space. It is important to treat your fellow riders, bus operators and Foothill Transit property with courtesy and respect. Your safety is very important to us.

## Rules of the Ride

- All times in this bus book are estimated times of arrival. Schedules may vary due to traffic patterns, weather, closures, etc. Please arrive at the bus stop at least 10 minutes early.
- When at the bus stop, wait for the bus on the sidewalk – NEVER stand in the street.
- Signal for the bus by waving your hand as it approaches your bus stop.
- Have your TAP card or cash ready before you board the bus. Note: Please have the exact cash fare, our buses do not give change. Also, our fare boxes do not accept pennies. (see page 10 for more fare information).
- Only service animals, accompanied by their trainer or designated person with disabilities, are allowed on board.
- Priority seating at the front of the bus is reserved for seniors and people with disabilities. If requested, please give this seat to the elderly or disabled.
- Fold strollers and carts before entering the bus and store them next to you, out of the aisle. Folding bikes should be collapsed before boarding and need to be securely held in your lap.
- Flammable-fueled vehicles are not allowed on the bus or in the bike racks.
- Full-sized, non-folding bicycles are to be stowed in the bicycle rack at the front of the bus. They are not allowed on board.
- Hoverboards are not allowed on the bus.
- To protect your safety and prevent slips, trips, and falls, any food or drink brought onto the bus must be in covered containers with spill-proof lids. Beverage containers with any liquid must have screw-on lids. Filled beverage containers without a sealed and secure lid are not allowed on board the bus. (Examples of prohibited containers include disposable coffee cups and drinks from fast food restaurants.)
- Stow extra items under your seat, in front of you or on the rack overhead when available.
- Wait until the bus comes to a complete stop before exiting, watch your step and use handrails when exiting, and please use the rear door to exit.
- Take everything off the bus that you carried on, including newspapers and trash. Double check your seating area before exiting to ensure that you don't leave personal belongings.

## On-Board Behavior

- Always treat your bus operator, fellow passengers and Foothill Transit property respectfully.
- Eating, drinking, littering, smoking or use of simulated smoking devices is not allowed while on the bus. Beverage and food containers without a sealed and secure lid are not allowed on board the bus.
- Avoid excessive noisemaking, as it's distracting to the bus operator and your fellow riders. Use headphones when listening to music and please wait to make a cell phone call until you've exited the bus.
- Rowdy, disruptive, threatening or unlawful behavior will not be tolerated.
- Foothill Transit reserves the right to expel and/or exclude customers from service for unsafe or abusive behavior.

**IMPORTANT** Plain clothed law enforcement and/or security officers may be on board. Security cameras may be in operation. **Foothill Transit does not tolerate threatening or intimidating behavior against other customers or bus operators; we will contact law enforcement for assistance if this behavior is displayed. If you see anything suspicious, report it to your bus operator immediately.**

## Holiday Schedules and Transit Store Hours

Foothill Transit runs holiday service on the following holidays: Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Year's Day.

During these holidays, Lines 178, 185, 187, 195, 197, 269, 272, 274, 280, 281, 282, 284, 285, 286, 289, 291, 480, 482, 486, 488, 492, and the Silver Streak will run on their weekend schedules. **In addition, the new Lines 190 and 194 will operate following their Sunday schedules for the holidays. Note: Line 270 does not operate on Sundays.**

No other lines will be running.

Foothill Transit runs regular service on the following holidays: Martin Luther King Jr. Day, Columbus Day, and Veterans Day.

Our Transit Stores will have varying hours for each holiday. Sign up for Rider Alerts to receive our detailed holiday information via email or text at [foothilltransit.org/rideralerts](http://foothilltransit.org/rideralerts).