

PUBLIC MEETINGS

Friday, April 7th from 2:30 p.m. to 5 p.m.

at Claremont Library

208 N. Harvard Ave., Claremont, CA 91711
Take Lines 187, 197, 480, 492, or 690 to 1st St. and Harvard Ave. Walk north on Harvard Ave. to the library.

Tuesday, April 11th from 4 p.m. to 6 p.m.

at Glendora Library (Bidwell Forum)

116 E. Foothill Blvd., Glendora, CA 91741
Take Line 284 to Glendora Ave. and Foothill Blvd.

Wednesday, April 12th from 4 p.m. to 6 p.m.

at Covina City Hall (Council Chambers)

125 E. College St., Covina, CA 91723
Take Line 281 to 2nd Ave. and College St.

Thursday, April 13th from 4 p.m. to 6 p.m.

at San Dimas City Hall (Stanley Plummer Community Building)

245 E. Bonita Ave., San Dimas, CA 91773
Take Line 482 to Bonita Ave. and Walnut Ave.

Tuesday, April 18th from 1 p.m. to 3 p.m.

at Pomona Library

625 S. Garey Ave., Pomona, CA 91766
Take Line 291 to Garey Ave. and Mission Blvd.

Thursday, April 20th from 1 p.m. to 3 p.m.

at El Monte City Hall East (Council Chambers)

11333 Valley Blvd, El Monte, CA 91731
Take Lines 178, 194, or 270 to Valley Blvd. and Johnson Ave.

PUBLIC HEARING

Saturday, April 22nd (fare discussion begins at 9 a.m. and service discussion begins at 11 a.m.)

at the Foothill Transit Administrative Office

100 S. Vincent Ave., 2nd Floor, West Covina, CA 91790
Take Lines 480, 488, or the Silver Streak to Vincent Ave. and Lakes Dr.

F.A.Q.

Why is Foothill Transit proposing these fare changes?

Foothill Transit has not changed its fares since 2010. In the last seven years, things have shifted dramatically in our region. We're travelling farther for longer hours to get customers where they need to be, which adds to the cost of running our buses (more fuel, more wear and tear). While costs are rising, we are also seeing fewer people on board. This is partly due to significant population shifts, but also because gas is cheaper and cars are easier to obtain. If we don't adjust our fares, we may have to reduce the service we provide.

In addition, our fare proposal is intended to improve the efficiency and convenience of riding on Foothill Transit: we want to offer discounts for frequent riders, speed up boarding by reducing the number of cash transactions at the farebox, protect our customers by promoting TAP use, and encourage ridership by improving our ability to keep our buses running on time.

Why are transfers between Foothill Transit buses changing?

Our proposal to move from a transfer system to a day pass system will help speed up boarding and help service run on schedule.

You're proposing to eliminate Foothill Transit-to-Foothill Transit transfers. Would I still get a transfer to connect with other transit agencies?

Yes. We would still offer interagency transfers to the same agencies that we connect with now. Adult and student transfers would still be \$0.50. Senior, persons with disabilities, and Medicare transfers would still be \$0.25.

I need to take more than one bus to get where I'm going. What would I do when there are no more transfers in the new proposal?

If you take two or more buses to get to your destination and two buses back to your origin, then the day pass is the best option for you in the proposal.

What is a day pass and how would it work?

Our proposed day pass would be good for unlimited local and Silver Streak rides from time of issue until midnight on the same calendar day. Once you purchase a day pass, all subsequent local and Silver Streak trips will be free. The day pass must be loaded on a TAP card, which would be available at our Transit Stores, on the bus, and at local participating vendors.

F.A.Q (continued)

How can I determine what is the best pass for me in the new proposed fare structure?

Here is an example of the cost breakdown for adult passes to help you find the most value in the proposal:

Phase 1 of Proposed Fare Changes			
Type of Service (Adult)	Cash Fare	TAP Fare	Day Pass
Three local buses in one day	\$4.50	\$3.75	\$5.00
Four local buses in one day	\$6.00	\$5.00	\$5.00
Five local buses in one day	\$7.50	\$6.25	\$5.00

In the chart, bolded text represents the lowest price option and what is highlighted in green represents recommended option. If you ride more than 20 days in a 31 day period, your best option is the 31-day pass.

Why are discount passes (student and seniors/ persons with disabilities/Medicare) increasing in cost while adult local passes are decreasing?

One of our goals with this proposed fare structure is to make everything simpler. We wanted our 31-day passes to be a good deal for anyone who rides to and from a destination most days in a month. We started with our adult local 31-day passes. We took the base fare, and multiplied it times 40 (20 round trips). Then we applied the student discount (25%) and the senior, persons with disabilities, and Medicare discount (50%). Finally, we rounded the result to the nearest \$5 to get our discount pass prices.

This does end up slightly increasing the cost of the discount passes while decreasing the adult local passes, but it makes everything simpler and more even.

Why are you giving discounts to TAP users?

Getting more customers to use TAP is one of the easiest ways to speed up boarding and keep buses on schedule.

Plus, TAP customers get the added benefits of balance protection, purchasing passes online or at our partner TAP vendor locations (visit foothilltransit.org/TAP for a list of vendors), and the ability to purchase fare media for use on other LA County systems. Encouraging TAP use is a win-win.

How can I make comments on this proposal?

We can't move forward without your input! We have several options for customers to share their thoughts. You can attend our public meetings (locations on the back of this brochure), call us, write to us by mail or fax, e-mail us, or visit any of our Transit Store locations to fill out a comment form. Contact information is on the other side. **Please be sure to get your comments in by April 24th.**



Foothill Transit PROPOSED FARE CHANGES





WE WANT TO HEAR FROM YOU!

Foothill Transit is seeking your input for a proposed system shift that includes significant fare and service changes. Customers like you are an important part of how we plan our service.

This brochure will guide you through our proposed fare changes. Our fares have remained the same since 2010. In the last seven years, things have shifted dramatically in our region. We're travelling farther for longer hours to get customers where they need to be, which adds to the cost of running our buses (more fuel, more wear and tear). While costs are rising, we are seeing fewer people on board. This is partly due to significant population shifts, but also because gas is cheaper and cars are easier to obtain.

Our fare proposal introduces a new and much requested day pass (this will make a lot of you happy) while increasing the fares to allow us to maintain the same level of service in the face of rising costs (no one likes paying more for something, but we need the fare to be fair). Bonus for TAP card users - your fare doesn't go up much, if at all, in the first stage of the proposal.

Please take a look inside at our fare proposal. You'll find a detailed fare chart which outlines what fares might look like over the next few years. Take a look, do some math, and **tell us what you think**. We're hosting public meetings across the San Gabriel Valley to hear from you - dates, times and locations are on the back of this brochure. If you can't make it, don't worry. You can also send your comments to us.

Here is how you can reach out to us:

MAIL:

Foothill Transit
Re: Changes
100 S. Vincent Ave., Suite 200,
West Covina, CA 91790

EMAIL:

changes@foothilltransit.org

FAX:

(626) 967-4608

PHONE:

1-800-RIDE-INFO (743-3463)

TRANSIT STORES:

Visit any of our Transit Stores to fill out a comment form

Visit foothilltransit.org/transitstores for locations

Please remember to include your name, the city where you live or work, the lines you ride, and what you want to tell us. Are you for the proposed changes? Are you against the proposal? Either way, tell us why. Be as specific as possible. Every detail helps us better understand your needs and where we may need to make changes to our proposal. **The deadline for comments is Monday, April 24th.**

Once we have your input, we'll send our revised proposal to our Governing Board for review in May. If approved, the changes will go into effect in October 2017.

But first, we need to hear from you.

Spread the word.

Thank you for riding Foothill Transit.

PROPOSED CHANGES

Look to the next page for a chart that details our proposed fare changes. You'll find our current fare structure and our proposed fare changes, which include increases over two stages; one in October 2017, and the other in September 2019. Our fare proposal also will continue to honor our partnerships with the EZ transit pass and the Class Pass.

Here are some of the features of our new fare proposal:

- **Our fare changes would take place in two stages to minimize the impact on our customers.**
- **We're proposing to simplify the prices of fares and passes by pricing cash/TAP fares in multiples of \$0.25 and passes in multiples of \$5.**
- **We want to provide a discount for TAP card customers to encourage TAP card use, since using TAP gives so many benefits to our customers.**
- **We'd like to introduce the day pass our customers have been asking for, which would offer unlimited rides on all local lines and the Silver Streak for a full day.**
- **We're proposing to do away with Foothill Transit-to-Foothill Transit transfers.**
- **Our proposed fares would maintain a 50% minimum discount on fares and passes for Seniors/Persons with Disabilities/Medicare customers.**
- **They'd also maintain a 25% minimum discount on 31-day passes for students.**

PROPOSED FARES

PROPOSED CASH/TAP FARES

FARE TYPE	CURRENT	OCTOBER 2017		SEPTEMBER 2019	
		CASH	TAP	CASH	TAP
LOCAL					
Adult	\$1.25	\$1.50	\$1.25	\$1.75	\$1.50
Senior/Persons with Disabilities/Medicare	\$0.50	\$0.75	\$0.50	\$0.75	\$0.50
Student	\$1.25	\$1.50	\$1.25	\$1.75	\$1.50
SILVER STREAK					
Adult	\$2.45	\$2.75	\$2.50	\$3.00	\$2.75
Senior/Persons with Disabilities/Medicare	\$1.15	\$1.25	\$1.15	\$1.50	\$1.25
Student	\$2.45	\$2.75	\$2.50	\$3.00	\$2.75
COMMUTER EXPRESS					
Adult					
Senior/Persons with Disabilities/Medicare	\$4.90	\$5.00	\$5.00	\$5.50	\$5.50
Student					
INTERAGENCY TRANSFER		Adult/Student \$0.50 Senior/Persons with disabilities/Medicare: \$0.25			

PROPOSED PASSES

FARE TYPE	CURRENT 31-DAY	OCTOBER 2017		SEPTEMBER 2019	
		1-DAY	31-DAY	1-DAY	31-DAY
LOCAL					
Adult	\$70.00	\$5.00	\$50.00	\$6.00	\$60.00
Senior/Persons with Disabilities/Medicare	\$22.00	\$2.50	\$25.00	\$3.00	\$30.00
Student	\$33.00	\$5.00	\$40.00	\$6.00	\$45.00
SILVER STREAK					
Adult	\$105.00	\$5.00	\$105.00	\$6.00	\$110.00
Senior/Persons with Disabilities/Medicare	\$52.00	\$2.50	\$52.00	\$3.00	\$55.00
Student	\$52.00	\$5.00	\$75.00	\$6.00	\$85.00
COMMUTER EXPRESS					
Adult					
Senior/Persons with Disabilities/Medicare	\$170.00	N/A	\$170.00	N/A	\$180.00
Student					