Lost and Found, Your Rights and More

Lost and Found
If you left an item on board a Foothill Transit bus, give us a call at 1-800-RIDE-INFO (743-3463) to report it. Please note the line number, bus number (which is displayed at the front of the bus, example: F1234), and the time of day when you might have lost your item.

Foothill Transit is not responsible for any lost or stolen items on our buses. All lost items, including bikes, are kept for a minimum of 90 days.

In compliance with the Americans with Disabilities Act, Foothill Transit makes accommodation for persons with disabilities who wish to use any of our services. These include but are not limited to wheelchair accessible ramps or lifts on all buses, low-floor, kneeling buses, audio and visual on board bus stop announcements and safety messages, elevators and escalators at Transit Store locations, TDD/TTY access via the California Relay Service via 711 and braille-enhanced bus stop booklets to assist with correct boarding. For more information, please call 1-800-RIDE-INFO (743-3463).

Your Rights
Foothill Transit is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended “Title VI.” If you believe you have been subjected to discrimination under Title VI, you may file a complaint through any one of these methods: website, in-person, phone, mail. To request more information on Foothill Transit’s Title VI Program, please call 1-800-743-3463.

Questions or Comments?
As always, if you need directions or have general questions about our service; please call us at 1-800-RIDE-INFO (743-3463) or visit one of our five Transit Stores (foothilltransit.org/transitstores). One of our friendly Customer Service Representatives can provide a detailed itinerary for your trip, including bus lines, transfer points, trip times and even landmarks to follow on your way.

Foothill Transit Stores

**Claremont Transit Store**
200 W. 1st St.,
Claremont, CA 91711
(M-F: 7 a.m. to 6 p.m.;
First and Last SAT: 10 a.m. to 2 p.m.)

**Pomona Transit Store**
100 W. Commercial St.
Pomona, CA 91768
(M-F: 7 a.m. to 6 p.m.;
First and Last SAT: 10 a.m. to 2 p.m.)

**El Monte Transit Store**
3501 Santa Anita Ave.
El Monte, CA 91731
(M-F: 7 a.m. to 6 p.m.;
SAT: 10 a.m. to 2 p.m.)

**West Covina Transit Store**
100 S. Vincent Ave., 2nd Floor
West Covina, CA 91790
(M-F: 8:30 a.m. to 7 p.m.;
First and Last SAT: 10 a.m. to 2 p.m.)

**Puente Hills Transit Store**
1600 S. Azusa Ave., Suite 571
City of Industry, CA 91748
(M-F: 10 a.m. to 9 p.m.;
SAT: 10 a.m. to 8 p.m.;
SUN: 11 a.m. – 6 p.m.)